



Vila do Conde, 04-01-2019

## Banned Substances

### Reference: Clover Brand of Toner Products

Dear Customer,

This letter is to confirm that and in accordance with European Directive 2011/65/EU (RoHS), REACH legislation and Nordic Swan requirements, the following substances are considered banned:

Lead,  
Mercury,  
Cadmium,  
Hexavalent chromium,  
Polybrominated biphenyls (PBB),  
Polybrominated diphenyl ethers (PBDE),

We are also working towards amendment Directive 2015/863/EU, which added the following 4 phthalates onto the list of restricted substances:

Bis (2-ethylhexyl) phthalate (DEHP),  
Butyl benzyl phthalate (BBP),  
Dibutyl phthalate (DBP),  
Diisobutyl phthalate (DIBP),

They will be restricted from **22 July 2019** for all electrical and electronic equipment. Clover, to the best of our knowledge and according information from our suppliers, does not include any of the banned substances in the remanufactured products.

Yours Sincerely

José Araújo  
(Chief Technical Officer)

## FOR ADDITIONAL INFORMATION

please contact your account manager or visit us at [cloverimaging.eu](http://cloverimaging.eu)  
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